Document Delivery & External Resources

The Document Delivery & External Resources Department provides materials not held by the libraries to the AUC community to meet their research and teaching needs. The department provides delivery of journal articles, books chapters, and other documents from suppliers on a national and international basis.

To request journal articles, book chapters (but not entire books!), and other documents through Document Delivery you have to create an ILLiad account:

1. Go to the Library home page: http://library.aucegypt.edu/
2. Library Forms: http://library.aucegypt.edu/forms.html
3. Select Document Delivery Account Request Form

You will receive a confirmation email when the information is processed and your account has been created.

Before submitting a request, please check the Library's online catalog and E-Journal Finder to see if the article is available either in the library's print periodicals collection or online.

If you already received a login account, use ILLiad (our document delivery web access) to submit your requests, check their status and retrieve received articles. Please make sure that the data entered is spelled correctly!

Normal turnaround time is within 1 week, often in as little as 2-3 days. Requests that are difficult to fill may take more than 2 weeks.

Contact Information for Document Delivery & External Resources:

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The Document Delivery & External Resources Department’s webpage has additional information regarding all resources and services offered. You can reach it at the following URL:

http://library.aucegypt.edu/dept/docdel/index.htm#request